

## Our aims and objectives are...

**Safe** – People of all ages live in safe communities; our homes are safe and well maintained and our estates are protected from harm

**Potential** – People of all ages are prepared to flourish in a rapidly changing world through exceptional education, cultural and creative learning and skills which link to the world of work

**Independence, Involvement and Choice** – People of all ages can live independently, play a role in their communities and exercise choice over their services

**Health and Wellbeing** – People of all ages enjoy good mental and physical wellbeing

**Community** – People of all ages feel part of, engaged with and able to shape their community

## The Corporate Plan outcomes we have a direct impact on are...

- Outcome 1 – People are safe and feel safe
- Outcome 2 – People enjoy good health and wellbeing
- Outcome 3 – People have equal opportunities to enrich their lives and reach their full potential
- Outcome 4 – Communities are cohesive and have the facilities they need

## Our major workstreams this year will be... (not in priority order)

- **Supporting the City Corporation's ambition to reach Net Zero carbon emissions** through carbon reductions on our housing estates
- **Achieving excellence for our vulnerable service users** by working with our partners and wider health system to support their needs
- **Continued Public Health Response** to the Covid-19 pandemic
- **Developing and supporting community resilience** as we recover from the pandemic by improving the health and wellbeing of all our communities in the Square Mile
- **Children, young people and their families recover from the pandemic** through targeted intervention, youth provision and collaboration with schools
- **Delivering a Children and Young People's Plan** through a collaboration effort with our partners
- **Influencing wider health and social care system** to ensure City of London needs are recognised and met
- **Providing a safe environment** for our residents, communities, workers and visitors
- **Prioritising delivery** in order to efficiently manage increased demand and need within departmental budgets

## What's changed since last year...

- **Implemented the new Target Operating Model (TOM) for DCCS** ensuring our services are fit for the future
- **Supported communities to remain resilient during the Covid-19 pandemic** including supporting Clinically Extremely Vulnerable residents shielding from the pandemic and support with shopping and medication
- **Delivered a new Community Centre in Aldgate** and planned how to maximise services to the local community
- **Tackled digital exclusion in the Square Mile** by providing Wi-Fi dongles and laptops to help low-income residents get online
- **Deployed a practice to reduce trauma** through a Sleep Improvement Programme for our UASC Looked After Children
- **Developed new strategies** including a SEND strategy, libraries strategy and sufficiency strategy to meet the needs of our Looked After Children

## Our Impact

### In 2021/22 we:

- Delivered reductions in fuel poverty through installation of windows and or new doors and heating systems on our social housing estates
- Delivered increased value for money through joining the Commissioning Alliance framework for children's placements
- Opened the new City of London Academy school, City of London Primary Academy Islington

### In 2022/23 we will:

- Continue to support NHS Covid-19 & other vaccination programmes
- Review local MASH process considering the incoming Pan-London changes
- Continue to deliver efficiency savings through our commissioning activity
- Continue to focus on Covid-19 outbreak monitoring and public health messaging
- Recommission our leisure services to ensure value for money
- Explore new working cultures and ways of delivering services within the TOM and post the Covid-19 pandemic

## Strategic Commitments

*From a range of our Departmental Strategies*

- The Square Mile is free from VAWG and is a place that is safe for everyone to live, work and learn
- Preparing people to flourish in a rapidly changing world through exceptional education, cultural and creative learning and skills which link to the world of work
- Working together to develop a whole system, all age approach to mental health in City and Hackney
- Providing the interventions, services and cross-sectoral partnerships to tackle the causes and impacts of homelessness in the Square Mile, and to deliver the range of effective and rapid responses necessary to secure a sustainable end to homelessness
- Developing, maintaining and managing quality homes on estates people are proud to live on, where our residents will flourish, and through which we support our communities and economy to thrive
- Ensuring that there is real integration of health, social, community and voluntary services that understand and support our carers to thrive, both in their individual ambitions and in their caring role
- Our aim is to provide an inclusive and safe environment where children and young people with SEND can learn, achieve and participate in activities with other children and young people.

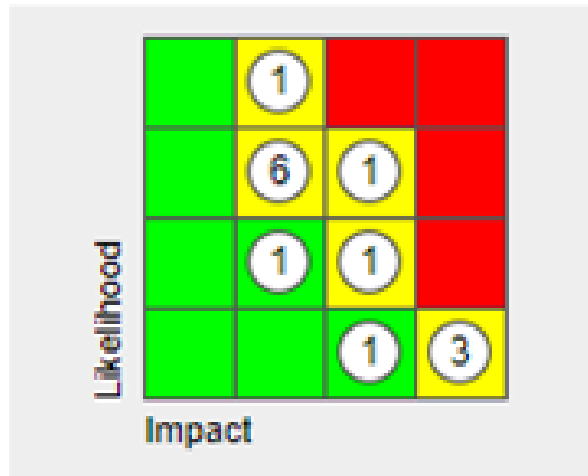
From strategies currently under review :

- Working in partnership to achieve longer, happier, healthier lives in the City of London (*Joint Health and Wellbeing Strategy*)
- Working in partnership to provide a safe, inclusive and supportive environment where all our children and young people, regardless of background and circumstance, feel like they belong (*Children and Young People's Plan*)

## Plans and Actions in 2022/23

Plan	Due
Implement the City Corporation's Net Zero Carbon Action Plan for its Social Housing Estates and the Barbican Residential Estate	Ongoing
Deliver a new High Support Hostel and City Assessment Centre for rough sleepers	Q4 2023
Deliver opportunities and services with the voluntary and community sector linked to the new Community Centre	Ongoing
Implement a new Strengths Based Practice Approach for Adult Social Care	Q2 2022
Expand the Virtual School Headteacher role to include all children with a Social Worker	2022
Targeted marketing campaigns to encourage increased use by all library customers and specifically, City Workers	Ongoing
Finalise and implement the Children and Young People's Plan 2022-25	Q3 2022
Prepare the implementation of the revised City Premium Grant Funding	Q3 2022
Renew Safer City Partnership Strategic Plan	Q3 2022
Finalise Health and Wellbeing Strategy	Q3

## Key Risks



12 Amber  
2 Green

Total 14

Risk	Score
Safeguarding (Corporate Risk)	8

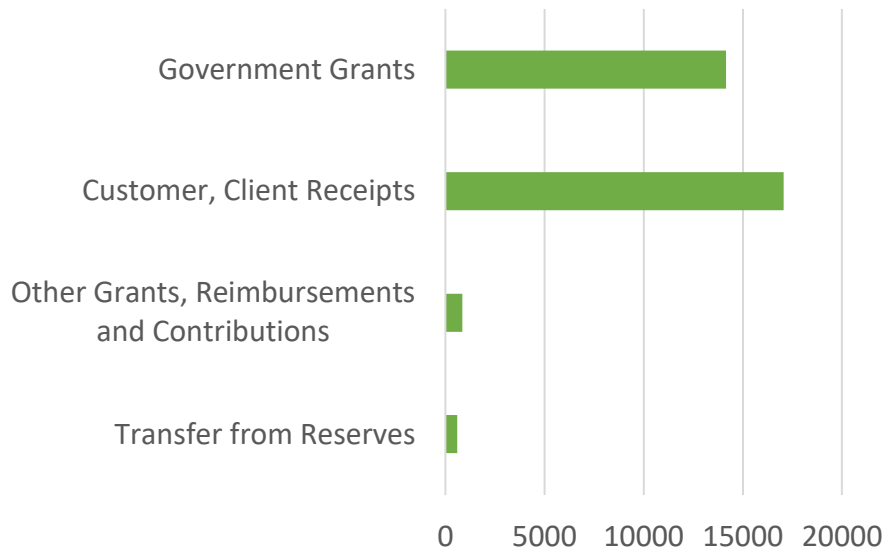
## Our E D & I self assessment score

Monitoring and use of data and information	2
Completing Equality Analysis (EQIA) and tackling discrimination and barriers to inclusion	3
Target setting and mainstreaming equalities into performance systems	2
Using procurement and commissioning to achieve equality and cohesion targets	3
Engagement and partnership	2
Employment and training	3

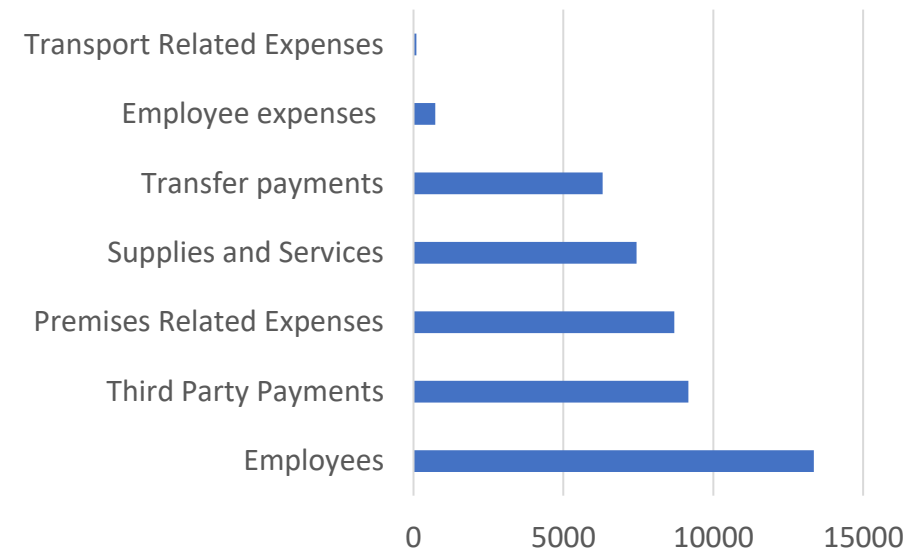
## Key Performance Indicators

KPI	Current Performance (Q2 21/22)	Direction of Travel/Target
All City sponsored academies achieve and maintain good or outstanding OfSTED ratings	100%	Maintain
Proportion of EHC plans completed for SEND children within 20 weeks timeframe	100% (end of 20/21)	Maintain
Children in need: >1 year but <2 years	0%	N/A
Number and proportion of people deemed 'living on the streets'	52	Decrease
Adult Social Care service user and carer reported quality of life (survey outcome) n.b. this is only collected every 2 years	7.5 (carers) 19.3 (users)	Increase
Number and percentage of adults referred for safeguarding (such as abuse or neglect) whose expressed outcomes are fully or partly met	100%	Maintain
Increase in average energy efficiency rating for our housing stock	65	Increase
Blocks of flats with a valid and up to date fire risk assessments	100%	Maintain

## Where our money comes from (£,000)



## Where our money is spent (£,000)



## Budget vs Actual (£,000)

